

TABLE 103-1

Cloud service purchases share for all companies, by IT function: 2017

(Percent)

IT functions	Companies (number)	None	Up to 50%	More than 50%	All	Don't know	Information not collected by the business
All IT functions	4,603,606	24.3	11.6	8.5	6.0	17.4	32.2
Security or firewall	4,603,606	23.5	10.9	7.9	10.5	19.5	27.6
Servers	4,603,606	26.8	9.1	7.0	8.2	17.6	31.3
Data storage and management (e.g., Amazon Web Services, IBM Bluemix, Microsoft Azure)	4,603,606	25.8	10.3	8.0	7.2	16.3	32.5
Collaboration and file synchronization (e.g., Dropbox, OneDrive, Google Drive)	4,603,606	24.5	13.6	7.5	6.4	16.3	31.7
Data analysis	4,603,606	29.4	6.6	5.1	4.3	16.3	38.3
Billing and account management	4,603,606	25.6	10.9	10.4	11.5	14.1	27.4
Customer relationship management	4,603,606	28.6	8.7	7.0	5.8	14.8	35.2

IT = information technology.

Note(s):

Detail may not add to total because of rounding. Statistics are representative of companies located in the United States.

Source(s):

National Center for Science and Engineering Statistics and U.S. Census Bureau, Annual Business Survey, 2017.